

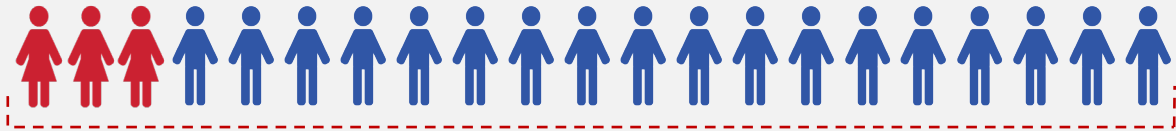
Cyber Incident Response Training for Albanian Energy Operators and Supporting Agencies

August 4, 2023

OUTCOMES

Course

In June and July 2023, six critical infrastructure operators participated in a USAID-funded training program to develop vital skills and procedures to contain cyber-attacks, respond appropriately, and safely restore impacted systems. The training reinforced classroom learning by challenging participants to use their new skills to protect a simulated organization in a virtual lab. Participants gained actionable response skills to apply at their organizations and took home templated procedures and checklists to build essential and customized incident response processes with their teams.



26 Attendees (1.5x as many as enrolled)



SUSTAINABILITY

100%

Of respondents identified at least one security improvement they could immediately implement as a result of the training:

Improvements included:

- Preparing or improving cyber incident response plans
- Encouraging peer-to-peer learning and collaboration
- Implementing and configuring systems to improve threat visibility
- Implementing modern, active defense strategies