

Counts			2004	2005	2006	2007	2008	2009	Avg	5 Year Avg
> 1 Minute Out	All		1,992	2,102	2,329	1,879	2,988	2,452	2,258	2,350
> 1 Minute Out	Non Storm		1,835	2,058	2,232	1,879	2,362	2,016	2,073	2,109
SAIFI			2004	2005	2006	2007	2008	2009	Avg	5 Year Avg
> 1 Minute Out	All		1.14	1.52	1.42	1.15	2.41	1.27	1.53	1.55
> 1 Minute Out	Non Storm		0.88	1.47	1.37	1.15	1.40	0.82	1.25	1.24
SAIDI			2004	2005	2006	2007	2008	2009	Avg	5 Year Avg
> 1 Minute Out	All		88.59	73.86	99.17	62.28	303.18	103.96	125.42	128.49
> 1 Minute Out	Non Storm		56.06	71.43	82.47	62.28	82.73	50.14	70.99	69.81
CAIDI			2004	2005	2006	2007	2008	2009	Avg	5 Year Avg
> 1 Minute Out	All		77.50	48.55	70.08	54.03	125.76	81.85	82.05	76.05
> 1 Minute Out	Non Storm		63.93	48.45	60.42	54.03	58.93	61.23	56.59	56.61

SAIDI, SAIFI, and CAIDI indexes are based on sustained outages (greater than one minute)

Planned outages are excluded

Storms are defined as weather events or natural disasters that impact more than 10% of the customers

